



## How do I get Help?

HealthAlliance provides Whanau Tahī Connected Care support during business hours (0800-1700hrs)

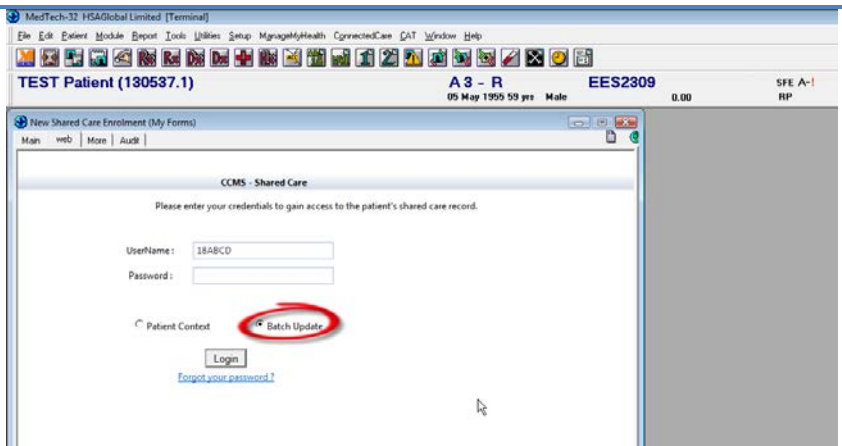
They can be contacted on 0800 268 626 or [sharedcare@healthalliance.co.nz](mailto:sharedcare@healthalliance.co.nz)

## How do I complete a Batch Update from MedTech?

### Launching Shared Care program

- In the MedTech program selects **Forms**.
- Enter your Shared Care Password
- Select **Batch Update**
- Click Enter

**Note:** Batch update needs to be executed at least once a day. This ensures that all the relevant data from MedTech is up-to-date in WTCC.



### Shared Care Program Screen

- Select **Submit Batch Update**

