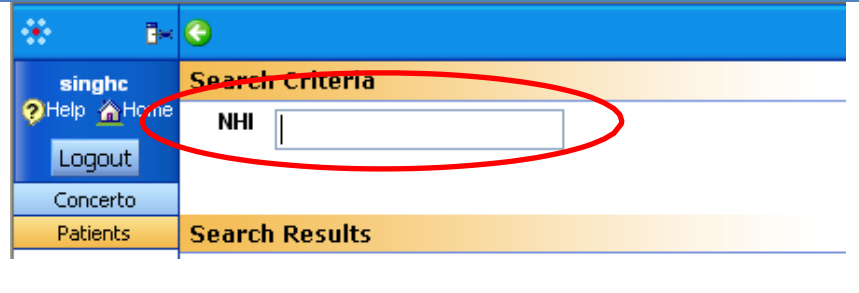
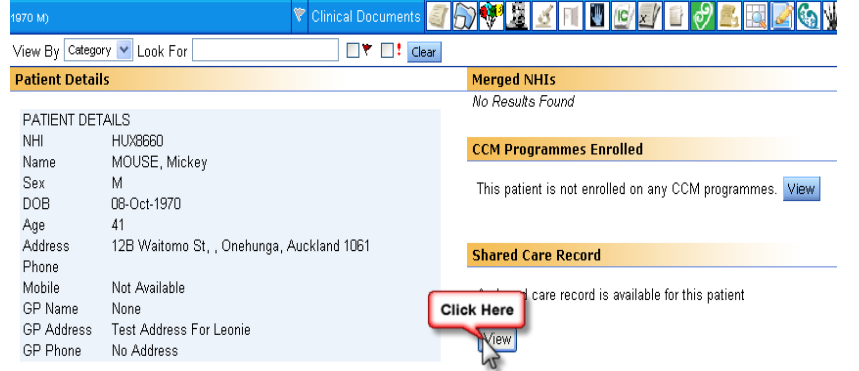
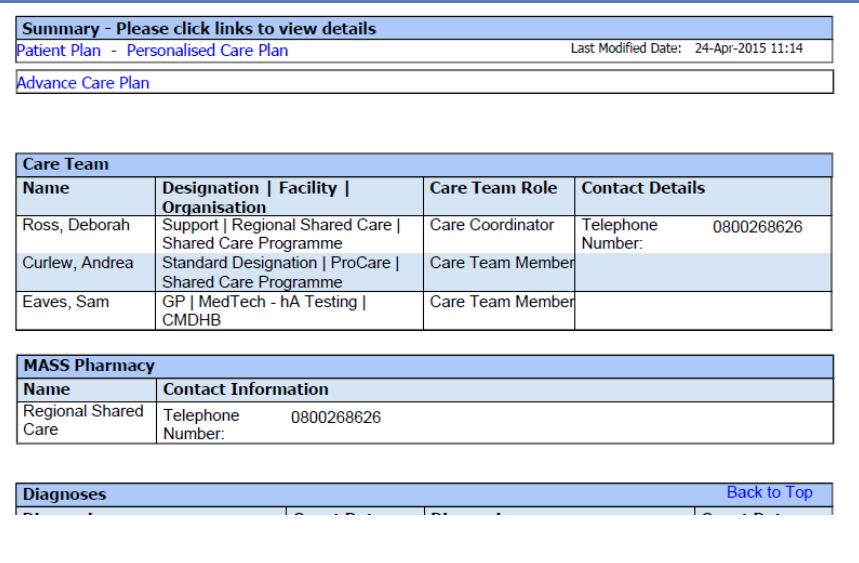


How do I get Help?

HealthAlliance provides Whānau Tahī Connected Care support during business hours (0800-1700hrs)
They can be contacted on **0800 268 626** or sharedcare@healthalliance.co.nz

How do I Access a Patient from Concerto?

| <p>Patient Search</p> <ul style="list-style-type: none"> Search for a patient using their NHI number. |  | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|------------------|------------------------------|--|--|------|---------------------------------------|----------------|-----------------|---------------|--|------------------|------------------------------|----------------|--|------------------|--|------------|-----------------------------------|------------------|--|---------------|--|------|---------------------|----------------------|------------------------------|
| <p>Patient Details</p> <ul style="list-style-type: none"> From the Shared Care Record section click on 'View' |  | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Shared Care Snapshot Summary</p> <ul style="list-style-type: none"> The Care Plan Summary details from the PMS are displayed as a PDF. The Snapshot view presents both the Personalised Care plan and the Advance Care Plan (if one exists) If there is a named Care Coordinator, their associated practice phone number will display If the patients is enrolled in MASS (pharmacy programme) this will display underneath the Care Team |  <table border="1" data-bbox="614 1400 1444 1579"> <thead> <tr> <th colspan="4">Care Team</th> </tr> <tr> <th>Name</th> <th>Designation Facility Organisation</th> <th>Care Team Role</th> <th>Contact Details</th> </tr> </thead> <tbody> <tr> <td>Ross, Deborah</td> <td>Support Regional Shared Care Shared Care Programme</td> <td>Care Coordinator</td> <td>Telephone Number: 0800268626</td> </tr> <tr> <td>Curlew, Andrea</td> <td>Standard Designation ProCare Shared Care Programme</td> <td>Care Team Member</td> <td></td> </tr> <tr> <td>Eaves, Sam</td> <td>GP MedTech - hA Testing CMDHB</td> <td>Care Team Member</td> <td></td> </tr> </tbody> </table> <table border="1" data-bbox="614 1601 1444 1691"> <thead> <tr> <th colspan="2">MASS Pharmacy</th> </tr> <tr> <th>Name</th> <th>Contact Information</th> </tr> </thead> <tbody> <tr> <td>Regional Shared Care</td> <td>Telephone Number: 0800268626</td> </tr> </tbody> </table> | Care Team | | | | Name | Designation Facility Organisation | Care Team Role | Contact Details | Ross, Deborah | Support Regional Shared Care Shared Care Programme | Care Coordinator | Telephone Number: 0800268626 | Curlew, Andrea | Standard Designation ProCare Shared Care Programme | Care Team Member | | Eaves, Sam | GP MedTech - hA Testing CMDHB | Care Team Member | | MASS Pharmacy | | Name | Contact Information | Regional Shared Care | Telephone Number: 0800268626 |
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| Regional Shared Care | Telephone Number: 0800268626 | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| <p>Launching Shared Care</p> <ul style="list-style-type: none"> Select the SHARED CARE Icon from the top right hand Concerto menu. | |
| <p>Security Challenge Screen</p> <ul style="list-style-type: none"> The Shared Care program is launched in Context. Select 'Join Care Team' or 'One-off access' Click Access Record | <p>Shared Care Record Access Information</p> <p>Access to this patient record is subject to the privacy obligations detailed in your National Shared Care Plan Access Deed, or the terms and conditions of your employment with your DHB (whichever is applicable).</p> <p>Access is logged for care team management and audit purposes. Patients may also be advised that you have accessed their record.</p> <p><i>Note: This will be logged into the Audit log and will be part of the standard Privacy Audit</i></p> <p>Reason for warning Care team membership access rule violation</p> <p>Access type <input type="radio"/> One-off Access only <input checked="" type="radio"/> Join the patient's care team</p> <p>Reason for Access <input type="text" value="Select..."/> *</p> <p style="text-align: right;">Back Access Record</p> |
| <p>Shared Care Program</p> <ul style="list-style-type: none"> The Patient Overview Screen is then displayed in WTCC. | |